

June 2019

Dear Sir or Madam:

The American Medical Collection Agency (AMCA) recently informed Quest Diagnostics that they had a data security incident and that some of our patients had information contained on AMCA's affected system.

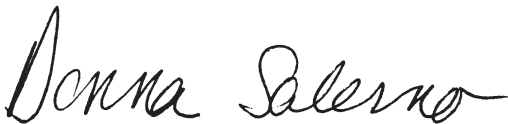
The AMCA data security incident only affected patients whose accounts were sent to AMCA for debt collection. AMCA has informed us that the Quest-related information contained in AMCA's affected system included certain financial information (e.g., credit card number, bank information), social security numbers, and medical information, but not laboratory test results. Certain medical information on AMCA's affected system was provided by Quest to help patients understand what they were being charged for, and to allow patients to submit an insurance claim where appropriate. Other information, including credit card and bank account information, was collected by AMCA and was not provided by Quest.

We have been advised by AMCA that if your social security number or financial information was involved in the incident, you will be notified by letter from AMCA and offered 24 months of complimentary credit monitoring and identity theft mitigation services. In addition, we are working to ensure that affected Quest patients receive notice of the AMCA incident consistent with state and federal law.

We remain committed to your privacy and data security and want to assure you that AMCA's incident did not affect Quest's systems, including MyQuest™. Quest has not shared, and will not share, your credit card or bank account information with AMCA.

If you have additional questions, we are here to help. You can contact us at 1.866.MYQUEST (1.866.697.8378). We feel privileged to be your laboratory provider, and we look forward to continuing to work together toward better health.

Sincerely,



Donna Salerno  
Executive Director, Privacy